

## Our insurance claims priority handling service

Any insurance policy under our management entitles the holder to our priority claims service.

## **Remove the stress**

- •We understand that needing to claim on insurance means a stressful event has occurred.
- •We remove the hassle and worry in an unfamiliar situation.
- •We deal directly with the insurer to arrange the claim.

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## **Prioritise the claim**

- •We complete the claim documentation.
- An appointment is conducted to finalise and sign the claim documents.
- •We lodge the claim and closely follow its progress.
- •We use our experience to advocate the claim and if required press for a successful claim.
- •We aim to have timely claim payment outcome.

## **Revise the strategy**

- •We update the personal current situation.
- •We look at strategies on how the insurance proceeds can be best utilised.
- •We provide advice and implement the strategy upon being given authority to proceed.
- •We continue the relationship along the journey to ensure everything remains on track.
- •We are always here to help.

We help you to live the life you want. Leadership, Direction, Clarity, Certainty